

Skills/ability/experience	Essential	Desirable	On start
Qualifications			
Good standard of literacy – GCSE English (A-C) or (4+)	✓		✓
Good standard of numeracy – GCSE maths (A-C) or (4+)	✓		✓
Capable of working to level 3 standard	✓		✓
Level 3 qualification		✓	
IT proficiency and skills			
Proficiency in Microsoft Word	✓		✓
Proficiency in Microsoft Excel		✓	
Able to communicate succinctly by email	✓		
Employment related skills			
Competent organisational skills	✓		✓
Able to communicate effectively with students	✓		
Good customer skills (including respect/ communication/ helpfulness/ presentation)	✓		✓
Good attention to detail and high level of accuracy	✓		✓
Ability to work effectively as a member of a team	✓		✓
Ability to follow administrative processes	✓		
Openness to learning		✓	
Specific skills for the role			
Working knowledge of library processes including catalogue and classification		✓	
Knowledge of resources provided by a library or learning resource centre		✓	
Ability to provide guidance and support to students relating to the use of books, journals and on-line resources	✓		
Ability to form professional relationships with students	✓		✓
Knowledge of educational software packages and apps		✓	